



Republic of the Philippines  
Office of the President  
**PHILIPPINE DRUG ENFORCEMENT AGENCY**  
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Barangay Pinyahan, Quezon City

**PRESS RELEASE**

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Director General

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**PDEA IS NOW ISO-CERTIFIED**

The Philippine Drug Enforcement Agency (PDEA), the country's lead agency in the fight against illegal drugs, is now ISO 9001:2008 certified.

PDEA Director General Undersecretary Arturo G. Cacdac, Jr., said this after receiving the prestigious certification from Mr. Renato V. Navarette, Managing Director of Certification International of the Philippines (CIP), during the regular PDEA Monday flag-raising ceremony on April 20, 2015 at PDEA National Headquarters in Quezon City.

ISO 9001:2008 defines the benchmark for a quality management system (QMS) that provides a blue print for good governance of an organization strongly focusing on public sector performance in satisfying the needs, expectations and requirements of its frontline services.

“Being a proud recipient of an International Organization for Standardization, or ISO certification, means that PDEA has demonstrated conformity with the quality management principles of the international standard-setting body that reinforces quality management of resources, the orderly, stable structure and documentation of systems and processes for continual improvement to ensure optimum client satisfaction,” Cacdac declared.

The PDEA's ISO 9001:2008 certification covers the frontline services of the Agency, particularly its regulatory functions through Compliance Service (CS) under Director Helen Maita Reyes, which is responsible in processing and issuing of permits and licenses to industry partners, medical practitioners, pharmaceutical companies, suppliers and retailers engaged in the importation, distribution, manufacture, prescription, dispensing and selling controlled precursors and

essential chemicals; and PDEA Laboratory Service, under Director Belen Banog, for the qualitative and quantitative examination of seized drug evidence and its subsequent destruction sanctioned by court order and drug testing of arrested suspects during anti-drug operations.

“PDEA took a record-breaking eight months of painstaking audit stages and workshops to join the ranks of ISO-certified government agencies”, Cacdac said, adding that the PDEA ISO 9001:2008 certification is valid for three years, with issued date of March 18, 2015 until March 17, 2018.

In compliance with Executive Order No. 605 dated February 23, 2007-“Institutionalizing the Structure, Mechanisms and Standards to Implement the Government Quality Management Program”, all departments and agencies of the government are directed to adopt the ISO 9001:2000 QMS as part of the implementation of a quality management program to effect actual improvements in the bureaucracy.

The Director General vowed that PDEA shall continue to be a highly credible and competent agency leading the citizenry for a drug-free nation as testament of its commitment to service excellence with the adoption of ISO-certification principles.

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